









RealCare[®] Baby II Troubleshooting Test

Items required for test:

	RealCare [®] Baby II infant simulator
	RealCare [®] Baby II Control Unit
	4 new C batteries
	Bottle
	Instructor Key Ring
	RealCare [®] Baby II ID
	Green Diaper
	Yellow Diaper

You have RealCare[®] Baby if your electronics box looks like the one shown below



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Retrieve the simulation data prior to performing this test. You will lose the data if you try to retrieve it after the test.

PERFORM THE FOLLOWING:

1. First, install the 4 C Batteries in Baby. Baby chimes when batteries are installed correctly. Put the battery cover back on.
2. Make sure the Baby's diaper is removed before starting the Troubleshooting Test.
3. Turn on the control unit (CU) by pressing green power button.
4. Select "Baby Utilities" on the CU and press right arrow button.
5. Select "Troubleshooting" on the CU and press right arrow button.
6. Point the CU at Baby for 4-5 seconds until Baby chimes. CU screen title says Baby Found!. Leave CU screen as is.
7. Perform the following tests in any order. You can test every function, or only the functions you are concerned about.

Function Tested	Action Needed From You	Baby's Response If Function Works
Battery	None (automatic)	None
Memory	None (automatic)	Coo
Motion	Move Baby	Cough
Position	Hold Baby on tummy, then head-down	Two Chimes
Feeding	Bring bottle to Baby's mouth	Chime
Neck Forward	Tilt Baby's head forward	Whimper
Neck backward	Tilt Baby's head backward	Two whimpers
Rough Handling	Strike Baby along the right side of the body, just above the hip.	Three whimpers
Green Diaper	Place green patch diaper on Baby	Chime
Yellow Diaper	Place yellow patch diaper on Baby	Chime
Touchless ID	Hold ID close to Baby's belly button	Chime
Emergency Start/Stop	Push Emerg. Start/Stop button	Chime
ALL TESTS PASS	None (automatic)	Coo

9. Press the right arrow button on CU. Screen shows "SEARCHING |||||".
10. Point CU at Baby for 4-5 seconds until Baby chimes.
11. The control unit displays troubleshooting results. Ignore the "Check Sum." "PASS" is shown if the function passed the test; blank if item failed or was not tested.

Baby is working correctly if it has passed each step of the test. If Baby has failed, try once more with a new set of batteries. If Baby still fails the test, please call 1.800.830.1416 for the Customer Service Department to receive further instructions or you may [e-mail our Customer Service department](#). When e-mailing, please provide us with your name and contact information, Babies serial number, the problem or what part of the test Baby failed. When calling the Customer Service Department, please have all the necessary troubleshooting items (listed at the beginning of this test) with you. To return your Baby for repair, please call or e-mail us for a "Return Authorization Number."